

# Contact List

## Treasury Retail Securities (TRS) Site

The TRS site in Minneapolis processes savings bond transactions and provides instructional materials for savings bond agents. The TRS site provides forms required for savings bond transactions, regulations and qualifications agreements, and other information.

### Minneapolis Treasury Retail Securities Site Quick Reference Guide for Savings Bond Paying Agents

| If you have questions about...                | If you need to contact us by mail or email...   | Our hours of operation and contact numbers are...   |
|---|---|---|
| General Savings Bond Customer Service         | FRB Minneapolis<br>P.O. Box 9109<br>Minneapolis, MN 55480-9109<br><u>Email</u> : <a href="mailto:mpls.savingsbonds@mpls.frb.org">mpls.savingsbonds@mpls.frb.org</a> | <b>7:00 a.m. – 5:00 p.m. CT</b><br><u>Toll Free</u> : 800-553-2663<br>(Menu Option 4, then Option 2)<br><u>Fax</u> : 612-204-5740 |
| Redemption and Reissue<br>H/HH Bond Servicing | FRB Minneapolis<br>P.O. Box 214<br>Minneapolis, MN 55480-0214   | <b>7:00 a.m. – 5:00 p.m. CT</b><br><u>Toll Free</u> : 800-553-2663<br>(Menu Option 4, then Option 2)<br><u>Fax</u> : 612-204-6795 |
| Ordering Forms/Supplies                       | FRB Minneapolis<br>P.O. Box 89<br>Minneapolis, MN 55480-0089  | <b>24-Hour Recorded Line</b><br><u>Toll Free</u> : 800-553-2663<br>(Menu Option 4, then Option 1)<br><u>Fax</u> : 612-204-5740    |
| EZ Clear                                      | EZ Clear<br>FRB Minneapolis<br>P.O. Box 9109<br>Minneapolis, MN 55480-9109  | <b>7:00 a.m. – 4:30 p.m. CT</b><br><u>Toll Free</u> : 800-245-2804<br>(Menu Option 4, then Option 4)<br><u>Fax</u> : 412-261-8562 |
| Training Information                          | <u>Website</u> :<br><a href="http://www.treasurydirect.gov/instit/savbond/training/training.htm">www.treasurydirect.gov/instit/savbond/training/training.htm</a>    | <b>7:00 a.m. – 5:00 p.m. CT</b><br><u>Toll Free</u> : 800-553-2663<br>(Menu Option 4, then Option 2)<br><u>Fax</u> : 612-204-5740 |
| Overnight Mailings                            | FRB Minneapolis<br>Savings Bonds Division<br>90 Hennepin Ave<br>Minneapolis, MN 55401   | <b>N/A</b>  |

## Bureau of the Public Debt

Public Debt is the Treasury bureau tasked with administering the Savings Bonds program. The Office of Retail Securities supervises transactions involving savings bonds, savings notes, and retirement bonds. That Office also settles claims for lost, stolen, destroyed and mutilated bonds. Public Debt provides customer brochures and pamphlets for download at

[http://www.treasurydirect.gov/instit/savbond/mat/mat\\_broch.htm](http://www.treasurydirect.gov/instit/savbond/mat/mat_broch.htm).